



CLUB  
RESCO.

CAREER STYLED LIVING

## HOUSE RULES FOR FURNISHED PRIVATE ROOMS WITH SHARED FACILITIES.

### SLEEPOVERS AND SURCHARGE.

Apartment access is exclusive for residents. For security reasons, all visitor access to the premises is strictly controlled. For visitor access and sleepovers, please apply to Club Resco. There is a surcharge for sleepovers.

### NOISE AND NUISANCE.

Excessive noise and any form of nuisance is not permitted. Residents are responsible to ensure that this is practiced at all times and even more so between 22h00 and 07h00 daily. Non-compliance to be reported to the complex managers.

### CLEANING.

Residents are responsible to work out cleaning schedules between themselves as it is their joint responsibility to keep the apartment neat and clean. Continuous non-compliance to agreed cleaning schedules can be reported to Club Resco.

### WATER AND ELECTRICITY:

Prepaid meters are installed in the units and it is a joint responsibility of flatmates to keep these topped up. Sharing Apps such as SplitWise are encouraged. Non-compliance to the monetary split by any of the flatmates can be reported to Club Resco

### MAINTENANCE OF APARTMENT, FURNITURE AND APPLIANCES.

Please report any issues regarding maintenance of furniture or any other maintenance queries to Club Resco.

### PLUMBING.

Please report any issues regarding plumbing to Club Resco. Blockages caused by negligence by flatmates will be split equally between them.

### SMOKING.

Smoking is not tolerated in any of the private or shared facilities of the apartment. Any non-compliance should be reported to Club Resco.

### SHARED FACILITIES STORAGE.

No items are allowed to be stored in the public areas. Items will be removed for safe keeping at the cost and risk of the tenant.

### WHATSAPP GROUP AND HOUSE MEETING PROTOCOL.

A closed WhatsApp group with all occupants and residence is set up. In the event of continuous intervention needed by our onsite supervisor on any of the above or other issues, a house meeting will be called to best determine way forward.

### REGULAR SURVEYS: SHARED FACILITIES AND PRIVATE ROOMS.

Shared facilities are surveyed on a regular basis. Private rooms are surveyed by appointment with tenants.

### FINES ISSUED BY COMPLEX MANAGER.

Should the owner receive any fines from the Complex Manager as a result of nuisance or reckless behaviours from the tenant, the tenant will be held liable for the fine and a warning will be issued simultaneously.

#### **Club Resco Support:**

Contact Number: +27 82 366 4403.

Contact email: [support@clubresco.com](mailto:support@clubresco.com).

#### **Rental Manager:**

Chris Barkhuizen: +27 (0)76 391 7815

#### **Royal Maitland One Contact Details:**

Complex Supervisor (JC Anderson):

+27 (0)83 469 5553

Facilities Manager (Vaughn Brand):

+27 (0)79 214 2068

Security (Control Room):

+27 (0)31 943 3771

Security (Area Manager):

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